



1year BOARDING CONTRACT

Owner: \_\_\_\_\_ Contact Number(s): \_\_\_\_\_
Pet: \_\_\_\_\_ Check In Date/Time: \_\_\_\_\_ Check Out Date/Time: \_\_\_\_\_

\*\*\*Pick up from boarding after 12 pm or at the 6pm pick up are charged a half day boarding charge\*\*\*

Current Vaccines Yes: \_\_\_ No: \_\_\_ Verified By: \_\_\_\_\_ (document where and when given, if done elsewhere)

DOG: Standard Run \_\_\_ Deluxe Run \_\_\_ Shared kennel with another household dogs Y \_\_\_ N \_\_\_. Playtime with household dogs kenneled separately Y \_\_\_ N \_\_\_ or non-household dogs Y \_\_\_ N \_\_\_

CAT: Condo \_\_\_ Playroom \_\_\_; shared w/ another household cat Y \_\_\_ N \_\_\_

\*\*\*If pets that are sharing a condo/playroom/kennel must be separated, there will be separate charges and the discount for sharing will NOT apply\*\*\*

FEED INSTRUCTIONS: Facilities: \_\_\_ Owners: \_\_\_ Amount: \_\_\_\_\_ Frequency: \_\_\_\_\_ When next? \_\_\_\_\_
Treats/ How often: \_\_\_\_\_ Belongings: \_\_\_\_\_

MEDICATION INSTRUCTIONS: Y \_\_\_ N \_\_\_ and when are they next due? \_\_\_\_\_

Table with 6 columns: Medication Name, Dosage Giving, Frequency, Medication Name, Dosage Giving, Frequency

\*\* There are additional charge(s) for ANY medications given/ medical treatments done while boarding\*\*

BEHAVIOR INFORMATION: You (the owner) MUST select either Y=yes or N=no for each of the following:

Is your pet now or has your pet ever been Aggressive or Possessive with any of the following:
People: Y \_\_\_ N \_\_\_ Toys: Y \_\_\_ N \_\_\_ Food: Y \_\_\_ N \_\_\_ Animals: Y \_\_\_ N \_\_\_ Ever Bitten: Y \_\_\_ N \_\_\_
If yes to any, please explain: \_\_\_\_\_
Is your pet afraid of noises: Y \_\_\_ N \_\_\_ Sensitive to touch: Y \_\_\_ N \_\_\_ Fearful of people/animals: Y \_\_\_ N \_\_\_
If yes to any, please explain: \_\_\_\_\_

DOGS: Climb: Y \_\_\_ N \_\_\_ Dig: Y \_\_\_ N \_\_\_ Scratch: Y \_\_\_ N \_\_\_ Tear up Fencing: Y \_\_\_ N \_\_\_ Any damage done to facility, is the responsibility of the owner.

ADDITIONAL SERVICES REQUIRED/REQUESTED WHILE HERE BOARDING. Owner MUST Initial

Exam: \_\_\_ w/ Vaccines: \_\_\_ Vaccines only: \_\_\_ DHPP \_\_\_ Bordetella \_\_\_ FVRCP \_\_\_ FeIV \_\_\_ Rabies Vaccine 1yr \_\_\_
3yr \_\_\_ Exam: \_\_\_ Heartworm test \_\_\_ Prevention \_\_\_ Medication refills: \_\_\_\_\_
Other \_\_\_\_\_

The following days/times are not available for pick up or drop off:

NEW YEARS EVE evening, ALL DAY NEW YEARS DAY, 4th OF JULY morning, ALL DAY THANKSGIVING DAY, CHRISTMAS EVE EVENING, ALL DAY CHRISTMAS DAY

Owner agrees that all information is accurate and true to the best of their knowledge and that they understand and agree to the Terms of Agreement page and the Disclaimer and Additional Provisions pages and are entitled to copies of these upon request.

Signature \_\_\_\_\_ Print \_\_\_\_\_ Date \_\_\_\_\_

ALL FEES ARE DUE AT TIME OF SERVICES: CASH VISA MASTERCARD We DO NOT accept Checks.

Pre-Payment received for closed hours release. Authorized by: \_\_\_\_\_ (staff initials)

\*\*\*Grooming available with Keltic K-9 LLC must pre- arranged with them. Call (505) 569-9080 to schedule\*\*\*



### **Terms of Agreement:**

Sun Ranch Pet Hospital from here forward referred to as Sun Ranch Pet Hospital. Owner/Agent of pet(s) boarding from here forward referred to as the owner. Sun Ranch Pet Hospital requires that ALL dogs be current on Rabies, DHPP (Distemper/Adenovirus Type 2/Parainfluenza/Parvovirus vaccine) and Bordetella per Sun Ranch Pet Hospital protocol. ALL cats must be current on Rabies, FVRCP (Feline Rhinotracheitis/Calicivirus vaccine) per Sun Ranch Pet Hospital protocol. **Proof of vaccinations are required on all boarding animals.** It is the responsibility of the owner to provide proof of vaccination history for each pet prior to admission for boarding. The vaccinations must have been administered by a licensed veterinarian. If vaccinations are not current, then Sun Ranch Pet Hospital will vaccinate your pet **prior** to admittance at the owner's expense. Owners understand that even if your pet(s) is vaccinated, there is a chance that they can still contract viruses or any other illness. Owner specifically agrees that Sun Ranch Pet Hospital shall assume no responsibility should their pet(s) contract an illness while in our care, regardless of current vaccination status.

Owner/ agent also understands that adherence to terms/ requirements/ times for drop off and pick up/ medical illness policy etc... are the owner's responsibility. If we are required to stay late during lunch or at closing, there will be an additional fee to cover cost of employee's wages to attend to you, your pet and the kennel/condo they are coming or going from.

### **MEDICAL ILLNESS POLICY**

Owners' understand that Sun Ranch Pet Hospital, it's employees, officers, directors and agents will exercise due care and diligence in protecting the health and safety of their pet(s) while in our care. In the event the owners pet becomes ill or sustains an injury, the owner agrees to have Sun Ranch Pet Hospital call the contact at the number(s) provided regarding their pet's symptoms and treatment options. However, if the owner cannot be reached **or** if it is a critical emergency, then the owner agrees and consents to the veterinarian on staff at Sun Ranch Pet Hospital to render care for my pet(s) and the owner agrees to full payment of all fees for such medical care. If your pet becomes agitated or aggressive during their stay, they will be examined/assessed and all charges including but not limited to sedatives/tranquilizers and medications will be the responsibility of the owner to be paid in full at the time of check out. An explanation of behaviors, findings and any treatment(s) will be given to owner. Owner understands that they shall be fully responsible for any and all medical care/services authorized by either the owner or any authorized agent (including Sun Ranch Pet Hospital and Sun Ranch Pet Hospital staff) including any and all costs associated with such medical care. **I, the owner, hereby agree that I will pay for any and all medical costs incurred by such veterinarian for the care of my pet(s) or care of any said person for injury caused by my pet, up to and including costs of any vaccinations, office/hospital visits, sutures/surgeries should it be deemed necessary, radiographs, medications, anesthetics and any and all other medical costs that are unforeseen. I, the owner, hereby certify that my pet(s) is/are healthy and free from any illness as well as free from both internal and external parasites.**

**I, the owner, hereby certify that to the best of my knowledge, my pet has never been aggressive/vicious with any person, that they have never been previously deemed vicious/dangerous/aggressive by any judicial system or any veterinary or boarding facility and if they have, I have FULLY disclosed the situation/circumstances and am financially responsible for any medical care incurred to any person for such behaviors, disclosed or not.**

-If parasites are found on or in your pet(s), then they will be treated at the owner's expense as deemed appropriate by Sun Ranch Pet Hospital.

-If your pet was recently in veterinary care, a signed release must accompany your pet(s) from the attending veterinarian stating that your pet is certified for boarding.

-If your pet(s) show any signs of a non-recorded/non-reported contagious illness at the time of admission, then your pet(s) will not be accepted for boarding.

-If your pet(s) show any signs of a non-recorded/non-reported or contagious illness or any injury or illness while boarding, then your pet(s) will be moved to the hospital ward and/or isolation and owner will be fully responsible for payment of all services and fees for such medical care and hospitalization/isolation charges.

-If at any time your pet(s) that are boarding together become aggressive to their kennel mate(s) or they cannot be fed together, then the animal(s) will be separated, and the owner agrees to all charges for separate kennel boarding prices.

### **Disclaimers and Additional Provisions Relating to Boarding at Sun Ranch Pet Hospital**

Sun Ranch Pet Hospital is happy to offer the opportunity for your pet(s) to be boarded here. Our facility offers an outdoor play

area as well as individual outdoor runs for your canine companions. Outside exercise time is an important part of a dog's ability to socialize, obtain exercise to maintain a healthy mind and body and burn off some excess energy. For us to be able to offer these valuable services, we have in place the following provisions and disclaimers, which you must agree to before allowing your pet to board at Sun Ranch Pet Hospital. There is also an indoor cat exercise area that is available for the playful, energetic feline as well. The cat exercise area will **ONLY** be used as a boarding room for multiple cats from one household for long term boarding **at the additional cost.**

1) Under no circumstances, will your pet be allowed to board, or stay for boarding if they are in any way people aggressive. If you have left your pet and they are then found to be people aggressive/vicious, you will be required to pick up your pet immediately or you will be charged an additional daily handling fee of \$25.00. We will notify you immediately at any time during your pets boarding if we feel that your pet is a danger to our staff or anyone that could possibly meet your pet.

2) Unsupervised outside run/play area time is for healthy dogs that are spayed or neutered. This time is for animals that can be left for short periods of time, unsupervised. It is not recommended for dogs/cats that have medical conditions such as diabetes, seizures, heart murmurs or any other medical condition(s) that may be aggravated by excitement or rough play. Any animal that is still intact will have outside run/play time without other dogs in runs. All animals will be turned outside multiple times per day to eliminate regardless of play time. Sun Ranch Pet Hospital assumes no responsibility for the aggravation of any medical disorders caused by your pet going outside into one of the kennels. Cat play exercise area time is for healthy cats that are spayed or neutered. NO animals that are not spayed or neutered will be allowed into the cat exercise play area.

3) Standard precautions will be used against the injury, escape or death of your pet. Sun Ranch Pet Hospital and staff will not be held responsible for injuries that may occur, provided standard care and precautions have been followed as determined at the sole discretion of Sun Ranch Pet Hospital. It is expressly agreed by owner and Sun Ranch Pet Hospital, that liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$200.00 (two hundred dollars) per animal boarded. In no event shall Sun Ranch Pet Hospital, its owners and agents be liable for illnesses that arise during owners' pets stay or after pet has left the facility.

4) Owner understands and agrees that the owner is solely responsible for any harm caused by owners' pet(s) while boarding at Sun Ranch Pet Hospital. Owner further understands and agrees that in admitting owners' pet(s) to Sun Ranch Pet Hospital all health and behavior problems have been fully disclosed to the best of the owner's knowledge.

5) Sun Ranch Pet Hospital reserves the right to refuse to accept any pet(s) if at Check-In the pet(s) appear to us, in our sole discretion, that such pet(s) is sick or that its behavior could jeopardize the health or safety of other pets or staff.

6) Owner agrees and understands that there are inherent risks of illness or injury when dealing with animals and humans in a group setting. Such risks include but are not limited to: problems associated with rough play if playtime with other owners' dogs has been requested, such as bite wounds and scratches, kennel cough or other illnesses, and in extremely rare instances death. Owner understands and agrees that under no circumstances shall Sun Ranch Pet Hospital be responsible for illness or injury to pet(s) boarding at Sun Ranch Pet Hospital.

7) Owner fully understands that any health or behavior problems that develop during their pets stay will be handled and treated as deemed appropriate by Sun Ranch Pet Hospital and its employees. Owner agrees to assume full financial responsibility for any and all expenses arising or related thereto, subject to the stipulations set forth in the Medical Illness Policy. Also, the owner assumes all liability for damages caused by their pet to any part of the facility.

8) All charges incurred by the owner under this agreement shall be due and payable in full upon pick up of the pet(s). Owner agrees that the pet(s) shall not leave Sun Ranch Pet Hospital until such time as all charges incurred by the owner have been paid in full to Sun Ranch Pet Hospital. In addition, Sun Ranch Pet Hospital is hereby granted by owner a lien on the pet(s) for any and all unpaid charges resulting from boarding at Sun Ranch Pet Hospital. Owner hereby agrees that in the event that all charges incurred under this contract are not paid when due, Sun Ranch Pet Hospital may exercise its lien rights upon ten days written notice sent by certified mail, return receipt requested, to owner at the address shown on their client registration form. Sun Ranch Pet Hospital may dispose of pet(s) for any and all unpaid charges, at public or private sale or by turning pet(s) over to the nearest Human Society or Animal Shelter. If such sale shall not secure enough funds to pay off all charges incurred under this contract, then owner shall be liable to Sun Ranch Pet Hospital for the difference. All monies realized by Sun Ranch Pet Hospital at such sale, over and above the charges incurred under this contract and the cost of sale shall be paid by Sun Ranch Pet Hospital to owner.

9 This contract contains the entire agreement between the parties. All items and conditions of this contract shall be binding on the heirs, administrators, personal representatives and assigns of owner and Sun Ranch Pet Hospital.

10) If legal action is brought to enforce the provisions of the contract, the prevailing party shall be entitled to recover reasonable attorneys' fees. These fees, which may be set by the court in the same action or in a different action brought for that purpose, are in addition to any other relief to which the prevailing party may be entitled. Owner agrees that venue for any action or proceeding filed under this contract shall be in Valencia County, Los Lunas, New Mexico.

11) Owner understands and agrees that if any portion of this agreement shall be found void or unenforceable for any reason all other portions of the agreement will remain in full force and effect.

12) **Owner understands and agrees to all charges for boarding at Sun Ranch Pet Hospital. Charges for boarding are per night with a Pick-Up time between 8am-12pm Monday thru Saturday or at 9am days we are closed, or any other holiday NOT listed below. Extended stay boarding Pick-Up is available for owners unable to pick up by noon, but able to pick up before we are closing OR at a specified time on days that we are either closed at noon or not open, other than Holidays listed below at an additional cost. Extended stay boarding charges will not apply IF your animal is having any procedure or grooming the day of release.**

***\*\*\*We are sorry but there are NO DROP-OFF OR PICK-UP TIMES ON The following days/times: NEW YEARS EVE evening, ALL DAY NEW YEARS DAY, 4th OF JULY morning, ALL DAY THANKSGIVING DAY, CHRISTMAS EVE EVENING, ALL DAY CHRISTMAS DAY.***

13) By signing the Sun Ranch Pet Hospital boarding contract, the owner understands and agrees to all provisions of this agreement. Owner further agrees that they are an authorized preset party fully intend to pick up my pet(s) on the date I have specified. If circumstances change, I as the owner will notify Sun Ranch Pet Hospital of the new pick-up date/time and assume responsibility for any and all additional charges incurred.



## Prices/Protocol:

### Dogs:

\*Standard Kennel 3X6 foot run~ until noon (or 9am pick up on Holidays/Sundays) \$23.00+tax/night after 12pm (noon) there is an additional ½ day boarding charge of \$11.50+tax

\*Deluxe Kennel 4.5X6 foot run~ until noon (or 9am pick up on Holidays/Sundays) \$28.00+tax/night after 12pm (noon) there is an additional ½ day boarding charge of \$14.00+tax

\*20% off 2<sup>nd</sup> dog from same household, in same kennel

### Cats:

\*Cat Condo's~ until noon (or 9am pick up on Holidays/Sundays) \$17.00+tax/night after 12pm (noon) there is an additional ½ day boarding charge of \$8.50+tax

\*Cat Playroom~ additional \$5.00/day per cat from same household or \$23.00+tax/night after 12pm (noon) there is an additional ½ day boarding charge of \$11.50+tax

\*20% off 2<sup>nd</sup> cat from same household, in same condo or playroom

**Rodents: \$9.00/night +tax own cage**

**Birds: Own cage \$9.00/night +tax or our cage \$15.00/night +tax**

**Rabbit/Ferret/Guinea Pig/Turtle/Tortoise: \$15.00/night +tax**

### Other requirements/charges:

\*Dogs must be current and have proof of distemper/hepatitis/parainfluenza/parvo vaccination, bordetella vaccination and rabies vaccination and be free of external parasites. If vaccinations need given or parasite treatment needs done there will be veterinary charges for such items.

\*Cats must be current and have proof of feline viral rhinotracheitis/calicivirus/panleukopenia vaccination and rabies vaccination and be free of external parasites. If vaccinations need given or parasite treatment needs done there will be veterinary charges for such items.

\*Medications are \$1.75 each time given (oral or external/topical medication).

\*Medical treatments are \$20.00 each time given (SQ fluids).

\*\*All drop off animals MUST have a current completed boarding contract and prescheduled.

\*\*All pick up animals at the 6pm times on Wednesday/Saturday/Sunday or a holiday MUST be pre-paid and prescheduled.

**Normal Business Hours for drop off and pick up are as follows: Monday/Tuesday/Fridays 8-12 and 1:30-5:30, Wednesday/Saturday 8-12, Thursday 8-12 and 3-7. Wednesday/Saturday/Sunday 6pm and Sunday 9am. Observed Holidays 9am or 6pm.**

**We are closed in observance of the following holidays: New Year's Eve @ noon (unless it is a Sunday), New Year's Day all day, 4<sup>th</sup> of July all day, Thanksgiving Day all day, Christmas Eve @ noon (unless it is a Sunday), Christmas Day all day.**